



# RETURN & EXCHANGE FORM

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Dear valued customer,

We extend our sincere apologies that our product did not meet your expectations. This form has been created to streamline the process of handling all exchange/return requests efficiently. We kindly ask for your patience and trust as we are dedicated to ensuring your satisfaction.

## How to return:

- Send us an email at [bittybopsperfumery@gmail.com](mailto:bittybopsperfumery@gmail.com).
- You will receive a confirmation email with a return address.
- Print this form, fill it out and attach it to the return shipment.
- Repack the product preferably in the same packaging as it arrived in along with a copy of the invoice.
- Ship to the return address using a trackable courier service.
- Reply to the email with the tracking number and all necessary information.
- The delivery charges to send the return parcel will be covered by the customer and not Bitty Bop's Perfumery.

## Order Information

Order No. \_\_\_\_\_ Name \_\_\_\_\_ Date of Order Received

## Return Items

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Product Name

Size

Quantity

Reason

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Reason Code

01 -Not as described.

02 -Not satisfied with quality

03 -Wrong item sent

04 -Damaged?

05 -Defective Item

06 -Didn't want

07 -Mind changed

08 -Do not like

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Please select one of the following options

Exchange Your Items

Request Refund

Request Credit  
Voucher

Exchange Request

Product	Size	Qty	Reason(optional)
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Refund Request

Requested refunds will be processed within 0 7 working days. Refunds will be processed via Jazzcash / Sadapay / Bank

Name:

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Please select one of the followings

Jazz Cash

Mobile#

Easy Paisa

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CNIC#

Email ID:

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Bank

Account Details/CNIC (If Chosen)  
(Bank Name, Account Title, IBAN)

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Note:

- We gladly accept unused perfumes for return in original condition within 15 days of your purchase.
- Please note if your requested exchange item(s) are out of stock, we'll automatically email you a credit voucher of the returned item's invoice value.

Email:

[bittybopspfumery@gmail.com](mailto:bittybopspfumery@gmail.com)

Phone:

+92 339 4141 250

+92 311 119 7979 (Whatsapp)